



To: Our Customers
From: Jim Fitzpatrick, President; Peter Fitzpatrick, Treasurer
Date: March 24, 2020
RE: COVID-19

As we all try to find our “new normal” during this coronavirus pandemic, know that BSC Industries will continue to operate and provide your business operations with products and technical assistance. Most of our suppliers have been in contact to let us know that they are also open and shipping product.

Though our sales team cannot make onsite visits, we are accessible by phone, email, website chat, and video conference. Outdoor product pick-up stations have been set up at each location to minimize contact.

Connecticut has issued a stay at home order and Massachusetts has issued a stay at home advisory. In both cases, BSC Industries falls under the definition of an essential business and remains open.

As the health and safety of all our employees is our number one concern, we will continue to follow the CDC and WHO recommended preventative measures to protect our employees and to limit the spread of the coronavirus. Our production, assembly, warehouse, and shipping departments are fully staffed and operational. Our customer service, accounting, marketing, IT, and engineering teams have implemented staggered work at home plans with the goal of limiting the number of BSC associates in our buildings.

If there are any changes to our operations, we will post updates on our [website](#). We wish everyone health and safety during this challenging time.

Sincerely,
Jim & Peter